

**Task Number:**1207341/001**Task Address:**8 BEVERLEY ROAD, MCCRAE VIC 3938 MapRef : 158K10**Program Name:****Task Work Type:**Reactive Maintenance - Inspection**Source Of Work:****Facility:****Permit Not Required:**No**Permit Pre Approved:**No**Permit Reason:**Other**Permit Other Reason:**

**Task Story:**[Maher,Denise] [15/1/2024 11:12] [AWARDED] checked [FT] [DNf0028] [16/1/2024 09:41] [ON SITE] Arrived did prestart, spoke to Owner at No8, he showed me what water was coming into his block from No 10. I checked stop meter and it was moving, even with stoptap off. Changed Bonnet and washers, stopped water from passing through, internal leak put Red Notice in Letterbox, property seems abandoned.

**Caller Details:**Robert, **Request Details:**Leaking from #10, getting towards his property. Internal leak, not sure where from, but near the rear of the property.**Action Taken :**Water Network - Stop Tap - Repair of defect**Task CCT:**Water Network - General - Red Notice Inspection**Failure Details:**1 Water Stop Tap 20mm to 25mm - Defective - Worn Washer**Task Priority:**7 22/01/2024 11:07**Is Chargeable:**No**Is Pending:**No**Is Cancelled:**No**Is Component Type:**No**PO Department:**Water Maintenance**PO Supervisor:****Contractor:**Downer**Created By:**Nguyen, Donna**Department:**Downer Water**Supervisor:****Allocatee:****Task Status:**CLOSED**Asset List**

Asset	Asset Name	Parent	SI Present?
1050173754	1050173754	-	N

**Allocatee History**

Allocatee Name	Current	Primary
DNf0028	N	Y

**SI List**

<b>SI Name</b>	<b>Rec</b>
----------------	------------

**Task Number:**1207341/001

**Task Story:**

**Payment Type:**

**SEW Sales Code:**

**Contractor CostCode:**

**Contractor SalesCode:**

**Material List**

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date
61113	Bonnet Brass 20 'T' Head Compl	Downer	1.000	each	<b>CIC</b>	DNv0028	-
69073	Washer Meter 20mm	Downer	2.000	each		DNv0028	-

**Material List (continued...)**

Part No	Rec Date	MAC Material Included	Total(\$)
61113	-	No	<b>CIC</b>
69073	-	No	

**Total Materials Cost:** **CIC**

**Labour List**

Resource ID	Resource Name	Supplier Contractor	Activity Description	Start Date/Time
DNv0028	DNv0028,630YUU Holden Colorado	Downer	ON SITE SERVICE OK	16/01/2024 09:42
DNv0028	DNv0028,630YUU Holden Colorado	Downer	ON SITE	16/01/2024 08:52
DNv0028	DNv0028,630YUU Holden Colorado	Downer	IN TRANSIT	16/01/2024 08:38
DNe0053	Matthews,Peter	Downer	IN TRANSIT	16/01/2024 08:38
DNe0053	Matthews,Peter	Downer	ON SITE	16/01/2024 08:52
DNe0053	Matthews,Peter	Downer	ON SITE SERVICE OK	16/01/2024 09:42

**Labour List (continued...)**

Resource ID	End Date/Time	Hours	Est. ChargeRate(\$)	Est. CostRate(\$)
DNv0028	16/01/2024 09:42	0.00	<b>CIC</b>	
DNv0028	16/01/2024 09:42	0.83		
DNv0028	16/01/2024 08:52	0.23		
DNe0053	16/01/2024 08:52	0.23		
DNe0053	16/01/2024 09:42	0.83		

DNe0053	16/01/2024 09:42	0.00	CIC
---------	------------------	------	-----

Total Charge Rate: CIC

Total Cost Rate: CIC

**Contractor Claims List**

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price (\$)
DN1000	General Contractor Claim	General Claim	Downer	1.000	each	<b>CIC</b>

**Contractor Claims List (continued...)**

Claims Code	Total(\$)
DN1000	CIC

**Contractor Claims List**

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
--------------	-------------	----------	-------	----------------	-----------

Total Claims Cost: CIC

**Chargeable Items**

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
-----------	-------------	---------------------	----------	-------	-----------------	-----------

Total Chargeable Cost:

Total Services Cost:

Task Cost Scheme:UTA

Is Extra Travel Authorised:No

UTA Item:9123 - Repair of Domestic Service =25mm dia. (Above Ground)

Labour Cost: **CIC**

Vehicle Cost: **CIC**

Plant Cost: CIC

Materials Cost: CIC

Sub-Total: CIC

Travel Adjustment: **CIC**

Actual Adjustment

Adjusted Sub Total: **CIC**

Risk Events Sub-Total Cost: **CIC**

Risk Events Sub-Total Cost: **CIC**

Non-UTA Materials Cost: **CIC**

Total Cost: **CIC**

UOM Value:

Total Quantity: **CIC**

AAC / ARC: **CIC**

MAC / MRC Value: **CIC**

**Service Call Cost:**  
**Quoted Cost:**  
**T&M Labour Cost:**  
**T&M Vehicle Cost:**  
**T&M Plant Cost:**  
**T&M Sub-Total:**  
**T&M Travel Adjustment:**  
**T&M Actual Adjustment:**  
**T&M Adjusted Sub Total:**  
**T&M Material Cost:**  
**T&M Total Cost:**  
**SEW Labour Cost:** CIC  
**SEW Vehicle Cost:** CIC  
**SEW Plant Cost:** CIC  
**SEW Materials Cost:** CIC  
**SEW Sub-Total:**  
**SEW Total Contractor Claims:** CIC  
**MSF Cost:** CIC  
**Total SEW Cost:** CIC  
**Provisional Contractor Claims:** CIC

### WSI Details

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
---------	--------	---------------	--------------	----------------	---------------	-----------	------------

### WSI Details (continued...)

Task Id	WSI Status
---------	------------

Task Number:1207341/001

### Task Events

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
CLOSED	8/02/2024 18:23	Yes	-	-	No	No	Yes
CHECKED	16/01/2024 17:31	Yes	-	-	No	No	Yes
DATA COMPLETE	16/01/2024 10:02	Yes	-	-	No	No	Yes
WORK COMPLETE	16/01/2024 09:42	Yes	-	-	No	No	Yes
ON SITE SERVICE OK	16/01/2024 09:42	Yes	-	-	Yes	Yes	Yes
ON SITE	16/01/2024 08:52	Yes	-	-	Yes	Yes	Yes
IN TRANSIT	16/01/2024 08:38	Yes	-	-	No	Yes	Yes
ALLOCATED	15/01/2024 16:47	Yes	-	-	No	No	Yes
AWARDED	15/01/2024 11:07	Yes	-	-	No	No	Yes







# Defective water pipes or fittings notice

**Reference number** 1207341/001

---

**Address** 10 BEVERLEY RD

---

MCCRAE. Postcode 3938

Hello,

A water leak has been found on this property at one or more of these assets:

- internal service pipe
- other

### What this means for you

These assets aren't included in our maintenance program because they're part of the private plumbing system that services your property.

**If you're an owner occupier** – it's your responsibility to maintain these service pipes and fittings.

**If you're a tenant** – please inform the owner and/or property manager of this notice. You may need to confirm your responsibilities to the property with your landlord/property manager.



### What you need to do

Please have the defective pipes or fittings repaired within:

7 days from receipt of this notice.

Let us know when the repair is completed by either:



Completing the online form at [s.sew.com.au/defectnotice](http://s.sew.com.au/defectnotice) or;



Calling our faults and emergencies team on **13 28 12**, quoting the reference number on the front of this notice.

Thanks for understanding the importance of having this leak fixed quickly. If the repairs aren't completed within the time frame above, we may need to issue a legal notice under the Water Act 1989, then:

- Enter the property to fix the defective pipes and fittings;
- Recover from you our costs of doing the necessary work.

Issued by

Peter Matthews

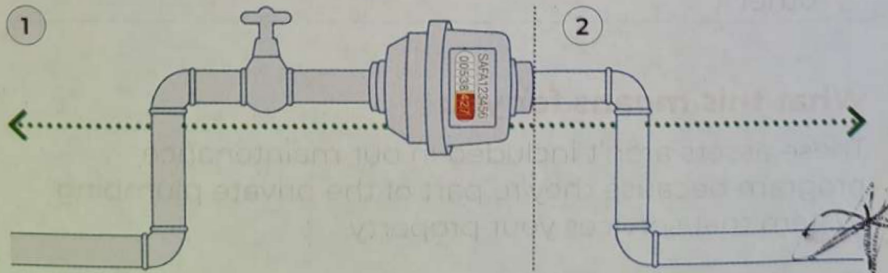
Time

9:25 AM

Date

16 / 1 / 24

### Who's responsible for the pipes and fittings



**1. South East Water** – we are responsible for the water meter and pipes from the street to your meter.

**2. Property owner/tenant** – is responsible for the pipes from the water meter to the house.

There are variations on the above example. For more scenarios on asset responsibility visit: [southeastwater.com.au/assetresponsibility](http://southeastwater.com.au/assetresponsibility)

### Need more information?

If you have questions or would like to discuss the leak, you can call us 24/7 on **13 28 12**.

**Interpreter service** 9202 0130 (all languages)

**TTY users** 13 36 77 (ask for 13 18 51)