

Task Number:1271284/001**Task Address:**3 MORRIS ROAD, MCCRAE VIC 3938 MapRef : 170J1**Program Name:****Task Work Type:**Planned Maintenance - Repair**Source Of Work:****Facility:****Permit Not Required:**No**Permit Pre Approved:**No**Permit Reason:**Other**Permit Other Reason:**

Task Story:[Exall,Kirsty] [13/9/2024 11:07] [AWARDED] Property Number:02G//00663/2 [Pairama,Tracey] [13/9/2024 11:27] [ALLOCATED] Checked [FT] [LLf0129] [13/9/2024 15:33] [ON SITE] Arrived on site to find customer has a internal leak between meter & the house issued red notice for 7 days to be fixed left in letter box replaced stop tap as was not isolating [Lewis,Amanda] [30/9/2024 15:55] [CHECKED] Case also reporting this leak - see attached pic from case 08332455

Caller Details:KIM, **Request Details:**Customer called to advse water is leaking on the nature strip and water is going down the gutter**Action Taken :**Water Network - Meter - Repair of leak**Task CCT:**Water Network - Water Main - Repair of leak in nature strip**Failure Details:**0 Not Applicable - Not Applicable - Not Applicable**Task Priority:**5 14/09/2024 11:07**Is Chargeable:**No**Is Pending:**No**Is Cancelled:**No**Is Component Type:**No**PO Department:**Water Maintenance**PO Supervisor:****Contractor:**ServiceStream**Created By:**Exall, Kirsty**Department:**ServiceStream Water**Supervisor:**Corrin,Jason**Allocatee:****Task Status:**CLOSED**Asset List**

Asset	Asset Name	Parent	SI Present?
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Allocatee History

Allocatee Name	Current	Primary
LLf0129	N	Y

SI List

SI Name	Rec
Red Notice	No

Task Number:1271284/001**Task Story:****Payment Type:****SEW Sales Code:****Contractor CostCode:****Contractor SalesCode:****Material List**

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date
61113	Bonnet Brass 20 'T' Head Compl	ServiceStream	1.000	each	CIC	SSv0025	-
69073	Washer Meter 20mm	ServiceStream	2.000	each		SSv0025	-

Material List (continued...)

Part No	Rec Date	MAC Material Included	Total(\$)
61113	-	No	CIC
69073	-	No	

Total Materials Cost: **CIC****Labour List**

Resource ID	Resource Name	Supplier Contractor	Activity Description	Start Date/Time
SSv0025	SSv0025,1ZY4EP Toyota Hilux	ServiceStream	ON SITE	13/09/2024 15:09
SSv0025	SSv0025,1ZY4EP Toyota Hilux	ServiceStream	ON SITE	13/09/2024 15:09
SSv0025	SSv0025,1ZY4EP Toyota Hilux	ServiceStream	IN TRANSIT	13/09/2024 14:39
LLe0005	Bartholomeusz,Ross	ServiceStream	IN TRANSIT	13/09/2024 14:39
LLe0005	Bartholomeusz,Ross	ServiceStream	ON SITE	13/09/2024 15:09
LLe0005	Bartholomeusz,Ross	ServiceStream	ON SITE	13/09/2024 15:09

Labour List (continued...)

Resource ID	End Date/Time	Hours	Est. ChargeRate(\$)	Est. CostRate(\$)
SSv0025	13/09/2024 15:35	0.43	CIC	
SSv0025	13/09/2024 15:09	0.00		
SSv0025	13/09/2024 15:09	0.50		
LLe0005	13/09/2024 15:09	0.50		
LLe0005	13/09/2024 15:09	0.00		

LLe0005	13/09/2024 15:35	0.43	CIC
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Total Charge Rate **CIC**Total Cost Rate **CIC****Contractor Claims List**

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price (\$)
ss1000	General Contractor Claim	General Claim	ServiceStream	1.000	each	CIC

Contractor Claims List (continued...)

Claims Code	Total(\$)
ss1000	CIC

Contractor Claims List

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
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Total Claims Cost: **CIC****Chargeable Items**

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
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Total Chargeable Cost:

Total Services Cost:

Task Cost Scheme:UTA

Is Extra Travel Authorised:No

UTA Item:9123 - Repair of Domestic Service =25mm dia. (Above Ground)

Labour Cost **CIC**Vehicle Cost **CIC**Plant Cost **CIC**Materials Cost **CIC**Sub-Total **CIC**Travel Adjustment **CIC**Actual Adjustment **CIC**Adjusted Sub Total: **CIC**Risk Events Sub-Total Cost: **CIC**Risk Events Sub-Total Cost: **CIC**Non-UTA Materials Cost: **CIC**Total Cost **CIC**

Total Cost

UOM Value:

Total Quantity: **CIC**AAC / ARC **CIC**MAC / MRC Value: **CIC**

Service Call Cost:
Quoted Cost:
T&M Labour Cost:
T&M Vehicle Cost:
T&M Plant Cost:
T&M Sub-Total:
T&M Travel Adjustment:
T&M Actual Adjustment:
T&M Adjusted Sub Total:
T&M Material Cost:
T&M Total Cost:
SEW Labour Cost **CIC**
SEW Vehicle Cost
SEW Plant Cost **CIC**
SEW Materials Cost **CIC**
SEW Sub-Total:
SEW Total Contractor Claims: **CIC**
MSF Cost **CIC**
Total SEW Cost **CIC**
Provisional Contractor Claims: **CIC**

WSI Details

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
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WSI Details (continued...)

Task Id	WSI Status
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Task Number:1271284/001

Task Events

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
CLOSED	7/10/2024 18:09	Yes	-	-	No	No	Yes
CHECKED	16/09/2024 18:17	Yes	-	-	No	No	Yes
DATA COMPLETE	16/09/2024 05:57	Yes	-	-	No	No	Yes
WORK COMPLETE	13/09/2024 15:35	Yes	-	-	No	No	Yes
ON SITE	13/09/2024 15:09	Yes	-	-	Yes	Yes	Yes
IN TRANSIT	13/09/2024 14:39	Yes	-	-	No	Yes	Yes
ALLOCATED	13/09/2024 11:15	Yes	-	-	No	No	Yes
AWARDED	13/09/2024 11:07	Yes	-	-	No	No	Yes

Types : Leaking from meter to house

HowIssued : Notice left in letter box

DaysToRepair : 7

FollowUpNotes : customer has a internal leak between meter & the house
issued red notice for 7 days to be fixed left in letter box







**Snap
Send
Solve**